

# USING TEESPORT'S AUTOMATED GATE



www.pdports.co.uk

## WHAT DO I NEED TO USE THE AUTOGATE?

### DO YOU HAVE A UNIT BOOKING?

All units entering Teesport must have a valid booking with a valid unit ID.

All units leaving Teesport must have a valid PIN release and appropriate clearances.

If units do not have the appropriate booking or clearances, a truck appointment cannot be made.

### DO YOU HAVE A VBS APPOINTMENT?

All unit bookings must be linked to a truck appointment, which needs to be made through the Vehicle Booking System (VBS).

The VBS is a web-based application that can be accessed from any computer or mobile device at:-

<https://vbs.pdports.co.uk>



### DO YOU HAVE A VALID INDUCTION?

Drivers will need to have a valid Unitised HGV Induction to access the terminal.

If you do not have a valid Unitised HGV Induction please complete this before arriving at the terminal through the PD Ports website, which is accessible via PC and mobile devices at:-

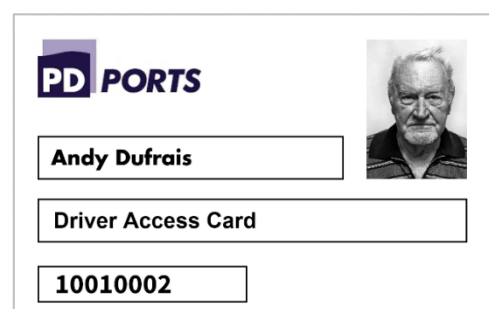
<https://www.intasite.com/kiosk/pd-ports-teesport/>

You can also use the website to check if your induction status if you are not sure if yours is valid.

### DO YOU HAVE A DRIVER ACCESS CARD?

All drivers with a valid induction will need a Driver Access Control Card, as shown in the image.

This can be collected from the Pass Office at Teesport



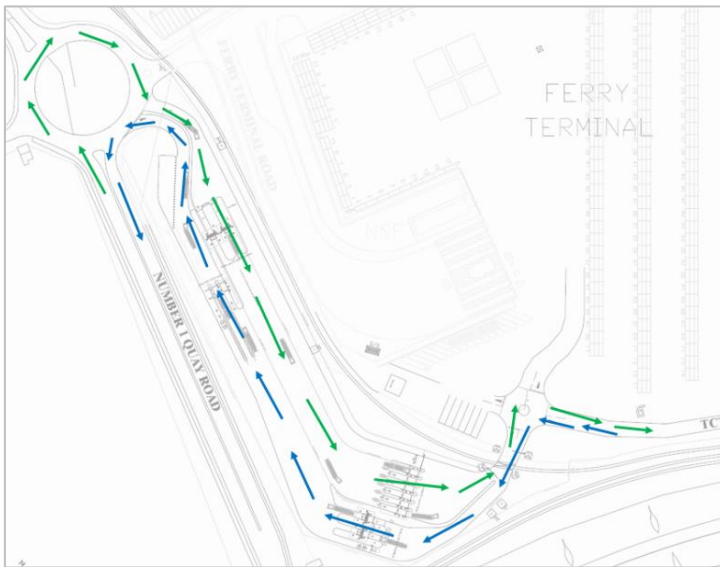
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## HOW DO I USE THE AUTOGATE?



### WHERE DO DRIVERS HAVE TO GO?

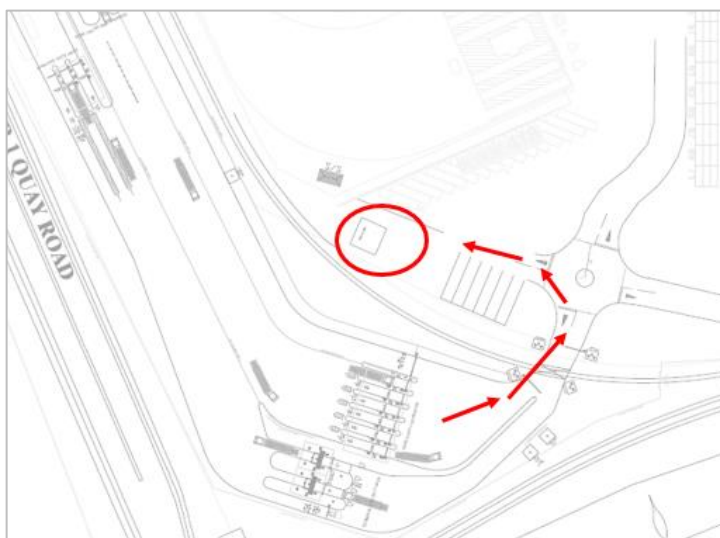
Inbound traffic will follow the **green route** into the terminal.

Drivers must go through the OCR portal, and then on to a kiosk before receiving a routing ticket to enter the terminal.

Outbound traffic will follow the **blue route** out of the terminal.

Drivers must go through the OCR portal, and then on to a kiosk before receiving an EIR ticket and exiting the terminal.

**Any oversized vehicles such as car carriers, plant or project cargo should use the over wide access lane, and should NOT attempt entry via the OCR portal.**



### WHERE IS THE SERVICEDESK?

The Servicedesk building is accessed by following the **red route**. The Servicedesk is manned 24 hours a day to assist drivers.

Drivers should park their truck in the designated area if instructed to do so, and walk to driver's reception for assistance.

### WHAT IF THERE IS A PROBLEM?

You may be asked to leave the terminal to resolve a problem with a booking or unit. If you are asked to leave, please follow signs to the holding area at Bran Sands.

### WHERE CAN I GET MORE INFORMATION ABOUT THIS?

There is an FAQ section on our website with information about the automated gate, VBS, induction and access cards

<https://www.pdports.co.uk/gate-automation-frequently-asked-questions/>



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